

Mission Beach **Community Bank**[®] Branch Bendigo Bank

Shareholder Newsletter June 2013

Rescue Mission



Mission Beach **Community Bank**[®] Branch was pleased to be able to contribute to a grant to pay for freight to forward beautiful handmade goods to fire victims in Dunalli in Tasmania and flood victims in Gatton, Laidley, Mt. Lofty and Bundaberg in South East Queensland. Mission Beach Craftswoman's Club members gathered together the items as a way of saying thank you for all the help Cassowary Coast region has received since Cyclone Yasi. Members were overwhelmed with the generosity of local people who wanted to assist.

Chair of Mission Beach **Community Bank**[®] – Tony Lee said he was pleased that the branch was able to assist these local Craftswomen in their efforts.

Photo shows Geoff Beckley with the women of Mission Beach Craftswoman's Club and the parcels ready to be sent.

Watch this space!

At the most recent Board Meeting, Directors of Mission Beach **Community Bank**[®] were very pleased to be able to allocate **almost \$30,000 worth of funds to be shared amongst Community Groups in Mission Beach.**

Chair Tony Lee said 'the individual groups will shortly be notified of the amount of funding our **Community Bank**[®] is able to put back into the community. Our **Community Bank**[®] is not only able to provide banking, insurance, wealth creation strategies, loans, credit cards – in fact all banking services to our community, but is very proud to be able to invest in community projects and assist community groups to provide for their members'.



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Community Bank[®] Board welcomes two new Directors:



Chair – Tony Lee is pleased to announce the induction of two new Board Members to Mission Beach **Community Bank**[®]. Cosimo Tedesco, very well respected businessman with over 30 years experience in managing businesses, has joined the board, as has Jennifer Downs, self-employed Training and Development Specialist, and former Councillor with the inaugural Cassowary Coast Regional Council.

Tony commented that he is very proud of the strength of the Board which consists of Chris Norton – Treasurer – a Chartered Accountant with local company Halpin and Partners; Secretary, Debbie Brittain – who has high level skills in business administration; Helen Vasta (Chair of the Marketing Committee), Accountant with Allan Stewart and Associates of Mission Beach; Michelle Dore, local businesswoman; and Steve Oliver, a former global executive with high profile banking and travel companies.

‘All our Directors are Volunteers, and despite having busy professional lives themselves, they work hard at being Ambassadors for our **Community Bank**[®] so that the branch can invest in our community, especially needed as our community enters a more positive recovery phase following Cyclone Yasi. We feel very positive about our community and our bank and we are determined to continue the great support and effort put in over the first five years of our **Community Bank**[®] ‘said the Chair, Tony Lee.

With the 300th Bendigo **Community Bank**[®] branch about to open, and 25 more planned, Community Banks across Australia continue to forge ahead supporting communities big and small.

Mission Beach **Community Bank**[®] Branch Bendigo Bank

Board members grow their skills at recent conference



Mission Beach **Community Bank**[®] powering on.

Mission Beach **Community Bank**[®] Branch Directors meet Australian Managing Director – Bendigo Bank.

Mike Hirst, Managing Director Bendigo Bank provided local Mission Beach **Community Bank**[®] Branch directors with some insights into the continuing success story of Community Banks assisting local communities right across Australia. Over \$100 million has been re-invested into small communities such as ours.

Chair of the Mission Beach **Community Bank**[®] Branch, Tony Lee commented on the great networking and learning opportunities he and other directors enjoyed at the recent State Conference held in Toowoomba. He also commented that Bendigo Bank people at every level were proud of the fact that Bendigo Bank was number one in customer satisfaction.

Mike Hirst took the time to meet one on one with our directors to hear our stories of recovery for the Mission Beach community, and Tony and the other directors commented what a pleasure it was to meet with him. Tony Lee commented – ‘it’s heartening to see the success other communities have had with the **Community Bank**[®] model of returning profits to their communities in the form of community projects and we look forward to doing more of the same right here at Mission Beach’.

Photo shows l to r.

Mike Hirst, director Jennifer Downs, Chair Tony Lee, director Steve Oliver.

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Farewelling Manager Geoff Beckley



Chair of the Mission Beach **Community Bank**[®] Branch - Tony Lee commented that the Board was saddened by the news that Manager Geoff Beckley was leaving the district for personal reasons.

Tony Lee expressed his appreciation to Geoff and his staff for their efforts in supporting the Mission Beach community especially through this complex time as the region recovers from Cyclone Yasi. The Board has enjoyed working with Geoff and wish him well in the future.

Geoff commented that he was proud to have been at the helm of the branch these past three years and was pleased to have seen significant growth in the bank. He said the effects of the GFC and Cyclone Recovery had slowed the march towards profitability, but the bank is well placed to achieve their goals and to continue investing in the Mission Beach community supporting sporting clubs and community organisations with significant community grants and sponsorships.

Senior Customer Service Officer Angela Jackson, will take on the role of relieving Branch Manager in the interim period. Angela is well known in the Mission Beach area for her excellent service to the branch's customers.

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Regional Manager drops in to congratulate our staff!

Cairns & Cassowary Coast Regional Manager of Bendigo Bank – **Ross Growcott** congratulated Relieving Branch Manager, Angela Jackson on the achievements of the team at Mission Beach **Community Bank**[®] Branch.

Staff Member **Di Kennedy** was recently placed third across the whole State for her efforts in assisting our customers with Financial Planning referrals, and **Jodi Hunt** was pleased to receive a commendation from the Bendigo Bank Customer Help Centre congratulating her on particularly outstanding customer service she provided to one of our wonderful customers.

Relieving Manager Angela Jackson said 'it's terrific to work with such a great team! We have a great working relationship in the branch, and with our Board. We're all about providing great banking service to our community and we all feel very proud that our efforts help the community by putting profits back in to the community as well'.

Photo shows Tony Lee, Chair looking on proudly while Ross Growcott congratulates Relieving Branch Manager, Angela Jackson while media co-ordinator Jennifer Downs takes notes!



Our Terrific Team!



Di, Ange and Jodi